

**Texas Savings & Mortgage Lending Department
Complaint Information**

Horizon Bank is chartered under the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Savings and Mortgage Lending. Any consumer wishing to file a complaint against the Horizon Bank, SSB should contact the Texas Department of Savings and Mortgage Lending through one of the means indicated below:

In Person or by Mail:

2601 North Lamar Boulevard, Suite 201
Austin, Texas 78705-4294

Telephone Number:

(877) 276-5550

Fax Number:

(512) 475-1360

E-mail: www.sml.state.tx.us/contacts.html

If you have not contacted us about the issue, we would appreciate an opportunity to resolve the matter prior to your filing a complaint. You may reach us using the contact information below:

Our Bank's Main Office is:

Horizon Bank
600 Congress Ave, Suite 400
Austin, TX 78701

Mailing Address

Horizon Bank
P.O. Box 685133
Austin, TX 78768

Telephone Numbers:

Main: (512) 637-5730
Toll Free: (866) 914-2265

Email:

Customer.service@horizonbanktexas.com